

Experience

Independent Tokyo, Japan July 2025 – present 1+ Years	Designing and shipping personal projects using AI-assisted development, competing in Tokyo hackathons, and studying Japanese at Coto Academy.
 Shopify Sr. UX Designer Ottawa, ON, Canada July 2023 – Aug 2025 2 Years	Spent 7 years across two teams — Shipping Services (revenue-driven, shipping label purchase product) and Fulfillment (infrastructure-focused order management platform) — gaining end-to-end understanding of Shopify's commerce and logistics ecosystem
UX Designer Aug 2018 – July 2023 5 Years	Operated as the sole designer on cross-functional squads, leading UX from early discovery through release in close collaboration with Product and Engineering
UX Intern May 2018 – Aug 2018 4 Months	Designed merchant-facing experiences spanning shipping label purchasing, multi-location fulfillment, local delivery, pickup, and order routing — serving merchants from small independents to high-volume Plus merchants with complex operational needs
	Independently planned and conducted usability research — writing study plans, running sessions, and sharing findings directly with stakeholders
	Wrote and owned UX copy at appropriate register and complexity across all projects
	Advocated for design improvements beyond original project scope, successfully expanding project boundaries where merchant value justified the effort

Education

 Graphic Design Algonquin College Ottawa, ON 2015 – 2018
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Skills

Figma
AI-assisted development
(Claude Code CLI, VS Code, GitHub)

Content Design
User Research
Usability Testing

Languages

English – fluent
Spanish – professional proficiency
Japanese – Approx N3 (Studying to N2)